

# Prompts Are Programs Too!

## Understanding How Developers Build Software Containing Prompts

Jenny Liang et al.

"I suspect that machines to be programmed in our native tongues... are as damned difficult to make as they would be to use."  
— Edsger W. Dijkstra (1979)

## **Context**

Prompt-powered software like MS Copilot, Google AI Search, now agentic AI assistants are used by millions of people

## **Gap**

The literature studies "prompt engineering" in limited contexts

## **This Paper**

Defines and studies previously unidentified "prompt programming": prompts authored at design time but executed at runtime on user input

# Research Question:

How do programmers develop programs that incorporate natural language prompts?

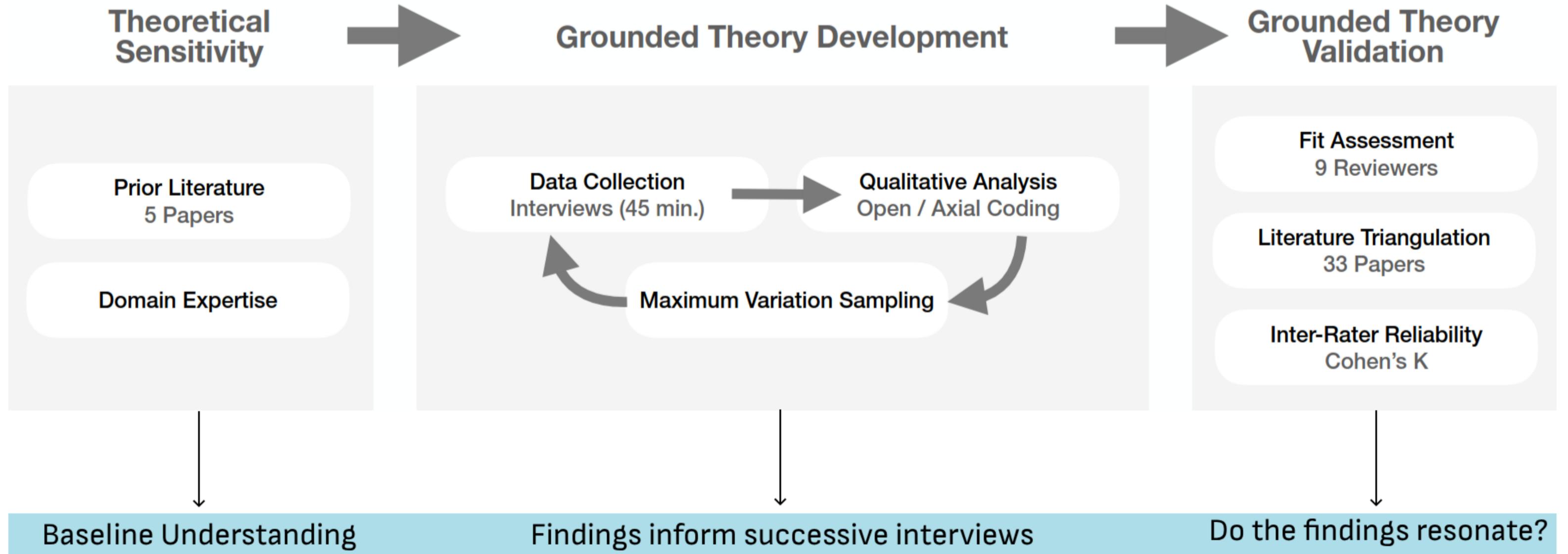
## RQ Type:

- Broad and Exploratory
- Based on limited prior research

## Method:

- Straussian Grounded Theory
- Systematic method to develop a theory from data

# Methodology: Straussian Grounded Theory Process



# Interview Protocol

## Setup

- 45 min Zoom Interviews
- \$20 compensation
- IRB Approved
- 17/20 showed prompts

## Interview

1. Background survey
2. Define prompt program
3. Recall last prompt program
4. Discuss challenges
5. Discuss dev process

## Analysis

- 3 authors
- Independent coding
- Merged codebooks
- 15 key observations
- Grouped by vote into 4 barriers

"Did your prompt change after deployment?"

"Did you use metrics to determine when the prompt was successful?"

"How did you identify what caused an incorrect output?"

# Who Did They Interview?

Number of Participants	20
Experience	3–20 years, median 8.5
Prompt Programs Written	1–100+, median 10
Domains	security, education, robotics, etc.
Contexts	academia, big tech, startups, freelance, OSS
Prompt Types	single prompts, multi prompts, agents
Models Used	open & closed source, LLMs, VLMS

Maximum variation sampling, very diverse set of participants  
Recruited via snowball sampling and GitHub

# How Did They Interview?

## Interview Style

- Semi-structured
- Retrospective
- Discussed challenges before process

## Themes Explored

- Requirements
- Design
- Implementation
- Debugging
- Data curation
- Evaluation
- Deployment

## Sample Questions

Think of the most recent time you wrote such a prompt. Do you have one in mind?

Do you currently have access to the prompt?

Did you experience any difficulties while using existing tools to develop a prompt?

How did you identify what caused an incorrect output? Were you confident in your answer?

# Threats to Validity

## Internal Validity

- Memory biases
- Asked participants to review their prompts
- Confirmation bias from authors
- Could affect categories and final theory
- Mitigated by lit triangulation? (?)

## External Validity

- May not generalize
- Recruiting from author social networks
- Self-selection bias
- Secretive company policy
- Quickly evolving tech

## Conclusion Validity

- Qualitative, relies on interpretation
- Mitigations:
  - Authors attended multiple interviews
  - Theory developed iteratively with unanimous agreement
  - Assessed inter-rater reliability
  - Validated with eight participants and an expert

# Summary

RQ:

**"How do programmers develop programs that incorporate natural language prompts?"**

- Broad, exploratory RQ to develop grounded theory from limited prior knowledge

## **Straussian Grounded Theory**

- Literature triangulation
- Interviews
- Fit check

## **Interview Methods**

- Maximum variation sampling
- Artifacts presented
- Asked challenges before process
- Continued after theoretical saturation

## **Findings (4 barriers)**

- Understanding FM behavior (unreliable mental models)
- Accommodating for randomness (prompts are "finicky" or "fragile")
- Programming in natural language (modularization and explicitness)
- Testing prompt programs (qualitative success, requires representative data)