

# Patterns and Linkages

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The CMU centers for:  
Informed DEMocracy And Social cyber-security  
Computational Analysis of Social and Organizational Systems



Carnegie Mellon University



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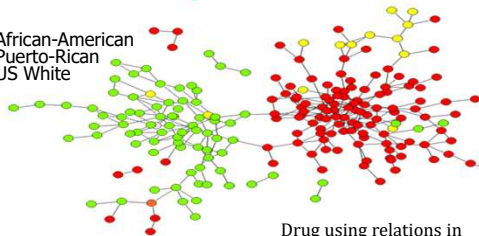
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## Networks!

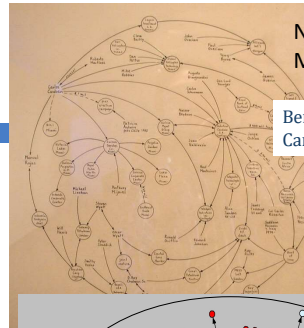
Fotosearch 2009



African-American  
Puerto-Rican  
US White

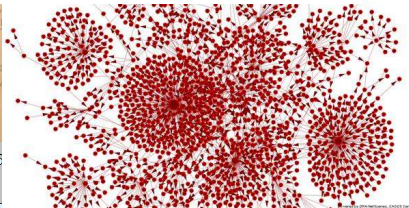


Drug using relations in  
Hartford, CT  
Thanks to Steve Borgatti 2004



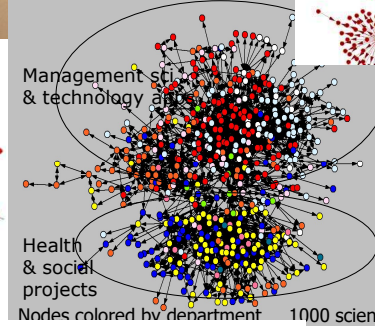
Network Art  
Marc Lombardi

Benghazi Twitter Network 2012 - Kathleen M. Carley et al.



Management sci  
& technology apps

Health  
& social  
projects



Nodes colored by department 1000 scientists  
Thanks to Steve Borgatti 2004

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# The Network Perspective

*Consider  
the complex web of connections & relationships between components  
don't just analyze individual elements in isolation*

- Networks are everywhere and they are connected
- Non-reductionist, holistic
- Moves beyond formal structures (e.g. org-chart)
- Emergent properties – patterns are embedded in the system
- Systems thinking

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## Dartmouth 1975



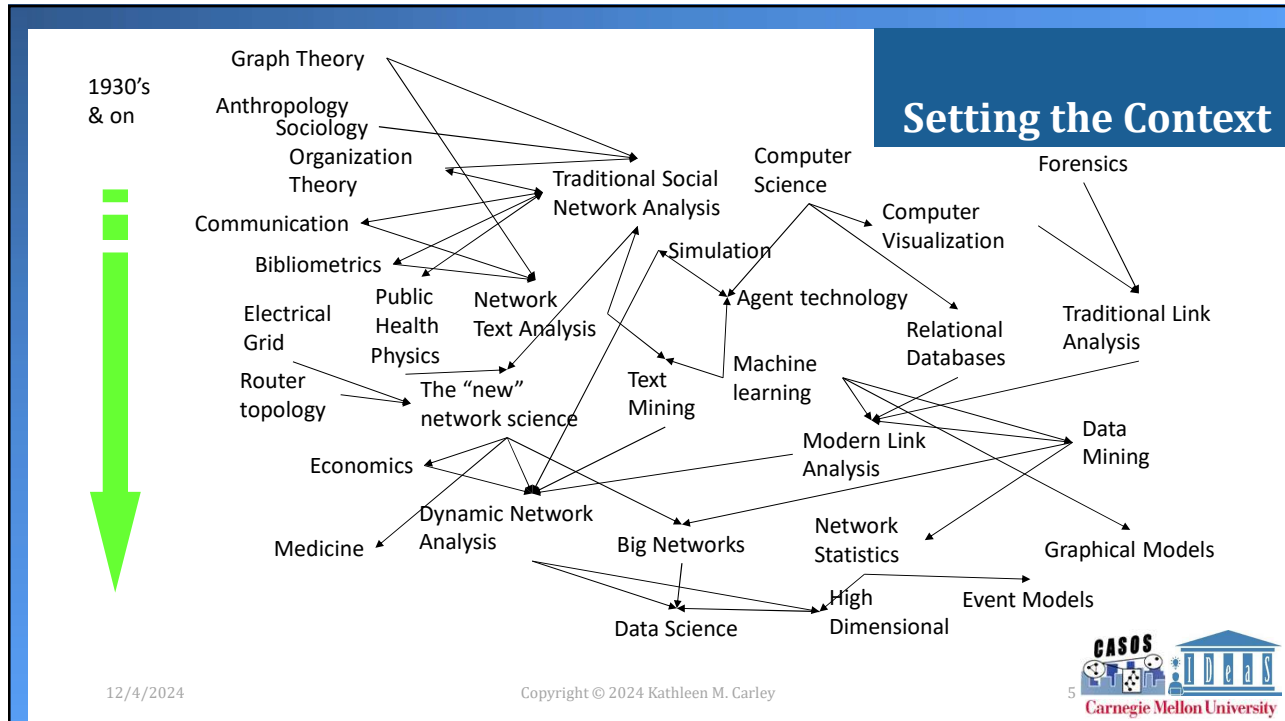
*MSSB Social Networks Symp., Hanover, N.H., Sept. 18-21, 1975*

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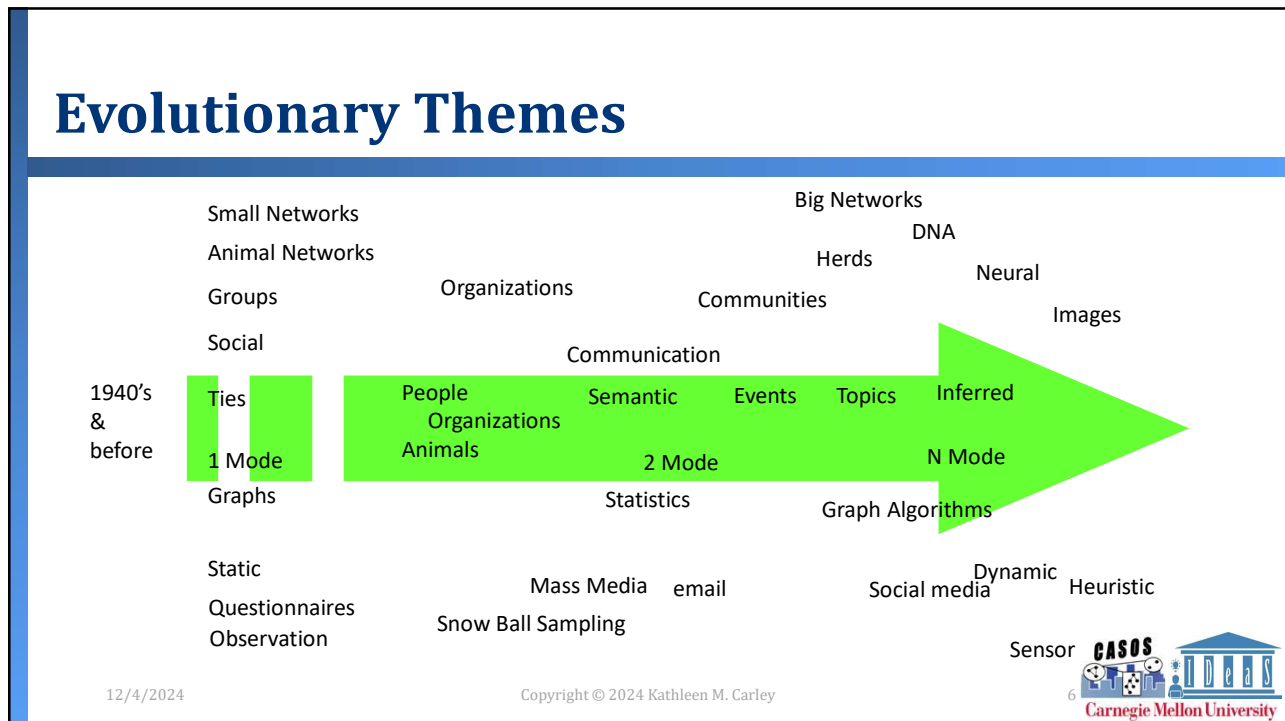
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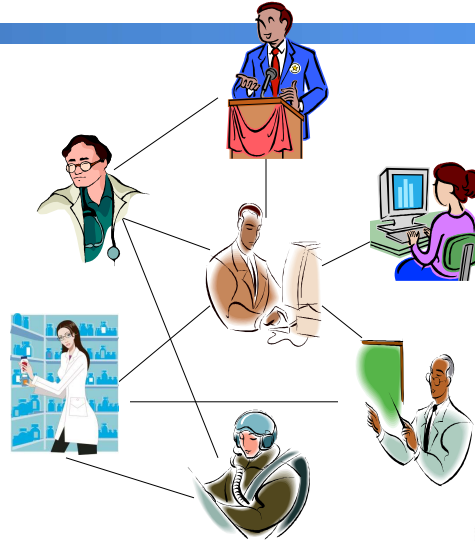


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# Social Networks

A **social network** is a description of the social structure at a particular point in time in terms of the actors, mostly individuals or organizations and the links among them.

A social network indicates the ways in which the actors are connected through various social familiarities ranging from casual acquaintance to close familiar bonds.



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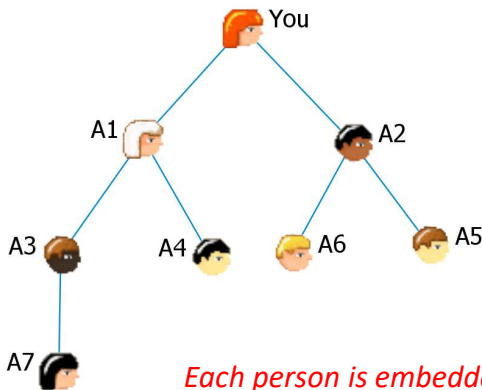


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# Organization's have Formal and Informal Structures

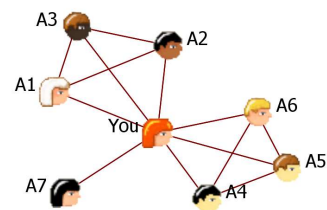
*Formal*

hierarchy



*Informal*

social influence



*Each person is embedded in many networks*

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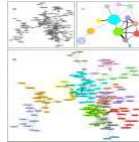
# Illustrative Networks

*Nodes have attributes that matter*

High School Dating



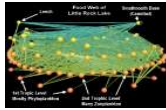
Physicist Collaborations



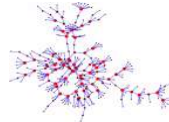
Contagion of TB



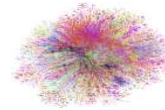
Fresh Water Food Web



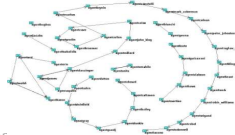
Sexual Contacts



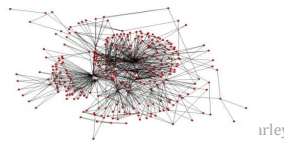
The Internet



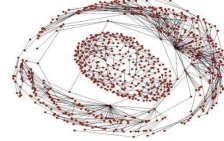
Topic Network (Email)



Email Profile



al Qaida 2004



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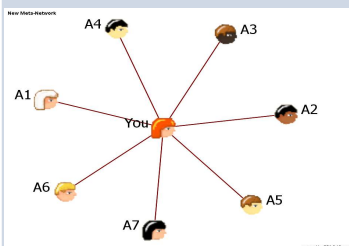
irley



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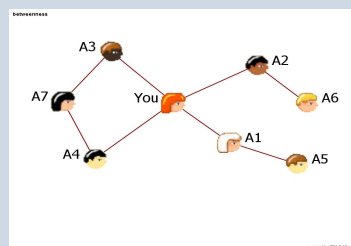
# Network Effects

## Access



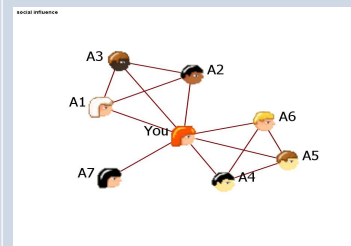
The more people you are connected to the more you can know

## Control of Flows



The more you are on the path between people the more you can control

## Influence



The more you are connected to others who are connected to each other the more influence (leverage) they have on you and you on them

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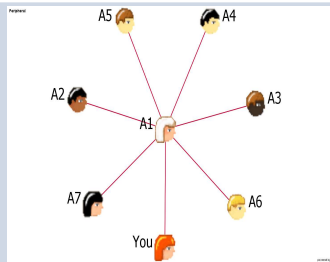
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## Influence on You - Network Effects

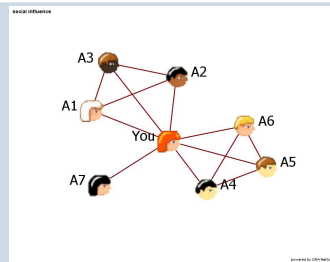
### Super Spreader



You are more likely to get information/resources from a super-spreader

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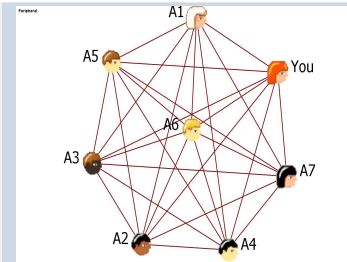
### Constraint



The more you are between multiple groups the more constrained your actions – social influence

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### Echo Chamber



The more you are connected to others who are connected to each other the more influence they have on you – group think

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## Ego Network



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- Ego – the node you are examining
- Alters – the nodes directly connected to ego
- The set of ties directly to/from ego to/from an alter
- + (sometimes) the set of ties among ego's alters

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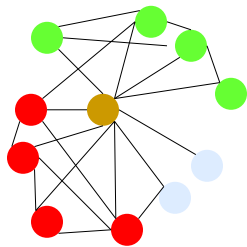
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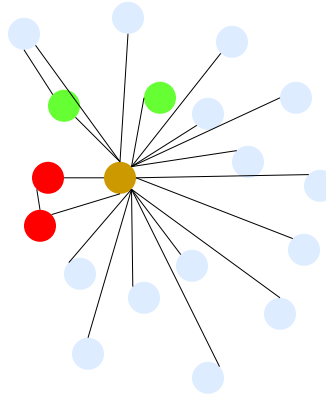
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# Differences in Ego Networks for Drug Users

Normal Person



Cocaine User



- Family
- Work
- Friend

*People with Different Roles have Different Networks*

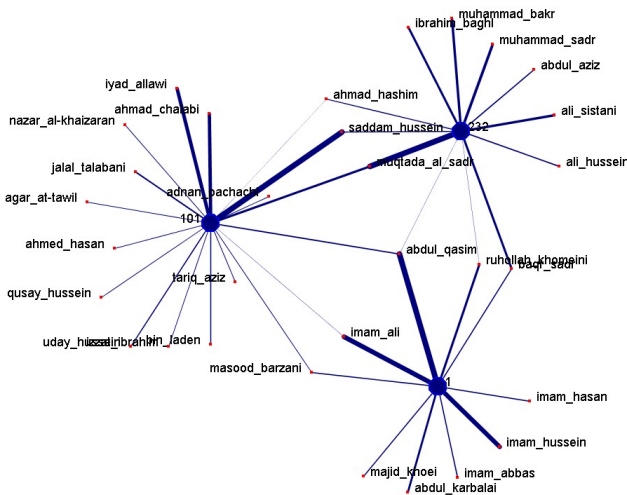
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# Assess: How are they organized?



**FOG (Fuzzy Group Clustering)** shows suspicious entities organized into 5 groups w/shared members.

=====

Interstitial members are likely to contain coordinators & leaders

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## Key Actors are Interstitial

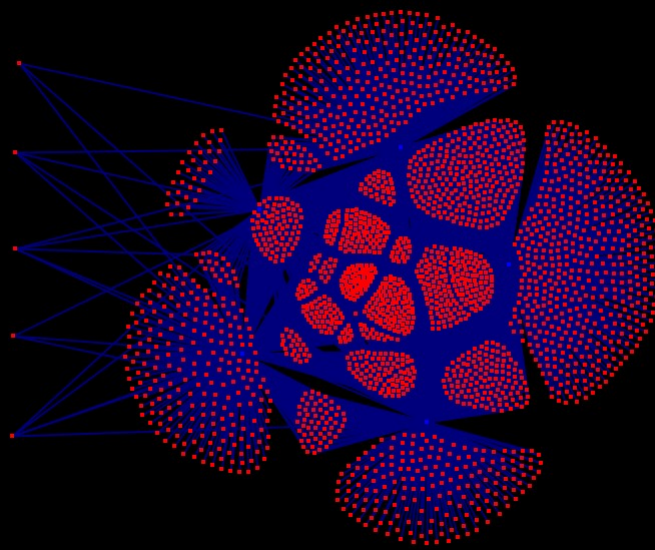
Jeff  
Skilling

Kenneth  
Lay

Tanya  
Jones

Veronica  
Espinoza

Jeff  
Dasovich



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## Study of Social Networks

- Social network analysis = structural approach to understanding the world
- Incorporates statistical methods, mathematical modeling, simulation, machine learning, big data analytics, neural imaging

### IC Relevance

Distribution & exchange of resources

Establishment of normative constraints

Development of trust within a group/society

Ideological contagion

Diffusion of beliefs

Evolution of organizational leadership, robustness and resilience

Political stability

Features and changes in narratives, rhetorical strategies

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# Research Directions: Social Networks

Distinguish the effects of a network on people's attitudes and behaviors on network form and behaviors from the effects of people's attitudes

Apply recent developments in statistical network analysis and dynamic network modeling to global dynamics

Conduct interdisciplinary work combining social network analysis with narrative analysis

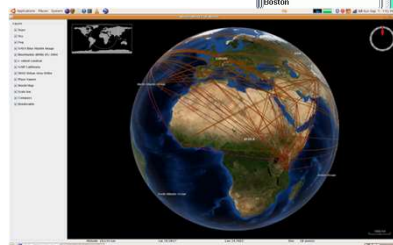
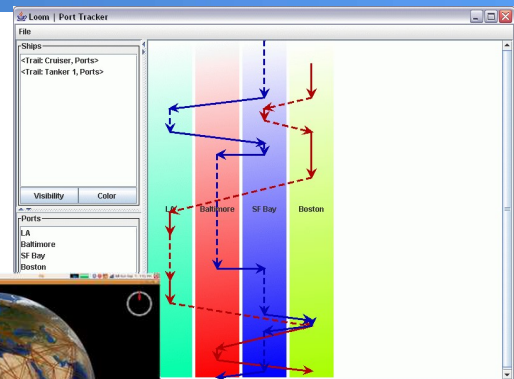
Develop new dynamic network analytic methods, and conduct fundamental research on how human networks, such as social, knowledge, semantic, and task networks, adapt or evolve

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# Network Science - Connecting the Dots and Trails to Predict and Explain Behavior



Identify Groups / Threats  
Using Network and Geo-Spatial Information  
How does space – constrain and enable networks

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## Connect & Dis-Connect the Dots!

	Degree	Betweenness	Closeness
1	0.417 Mohamed Atta	0.334 Nawaf Alhazm	0.571 Mohamed Atta
2	0.389 Marwan Al-Shehhi	0.318 Mohamed Atta	0.537 Nawaf Alhazmi
3	0.278 Hani Hanjour	0.227 Hani Hanjour	0.507 Hani Hanjour
4	0.278 Nawaf Alhazmi	0.158 Marwan Al-Shehhi	0.500 Marwan Al-Shehhi

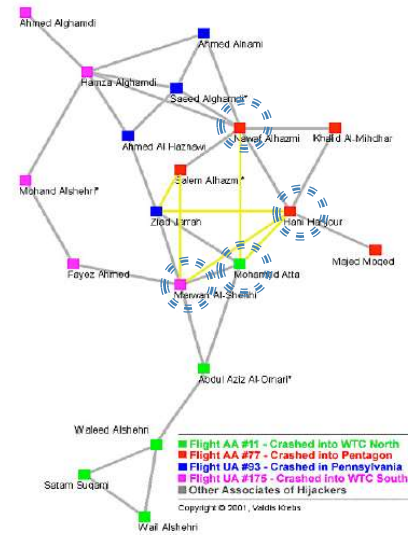


Figure 3. Trusted Prior Contacts + Meeting Ties [shortcuts]

### Standard Social Network Measures

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## So – why is this hard?

- ❑ The Network
  - ❑ Vast quantities of data
  - ❑ Multi-mode – people, events, etc.
  - ❑ Multi-plex – many connections e.g. financial and authority
  - ❑ Geo-temporal
- ❑ The Information
  - ❑ Intentional misinformation – e.g., aliases
  - ❑ Inaccurate information – e.g., typos
  - ❑ Out-of-date information
  - ❑ Incomplete information
  - ❑ Inconsistent information
  - ❑ Varying levels of resolution in spatially and temporally
- ❑ The Dynamics
  - ❑ Learning
  - ❑ Individual changed – e.g. life course
  - ❑ Organizational changes – e.g., recruitment
  - ❑ Technology changes – e.g. what data can be collected
  - ❑ Daily activity...

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## High Dimensional Networks are Common

### Crime

- Crime scene data often includes
- Who is linked to whom
- Who is at what event
- What event is at what location
- Who is at what location

### Social Media

- Who interacts with whom
- Who uses what words, hashtags, urls ...
- What words, hashtags, urls co-occur in a message

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## High Dimensional Networks

- Critical for Understanding and Predicting
- Have led to new insights
- Require new methods
  - From ego networks to sphere of influence
  - From centrality to weighted multi-mode centrality
  - From density to complexity
  - New metrics for
    - Overlap/Uniqueness
    - Performance
    - Cognitive demand
    - Workload
  - New Ensemble and MVMC methods for clustering
- Initial versions of all new methods are in ORA-PRO and many in ORA-LITE

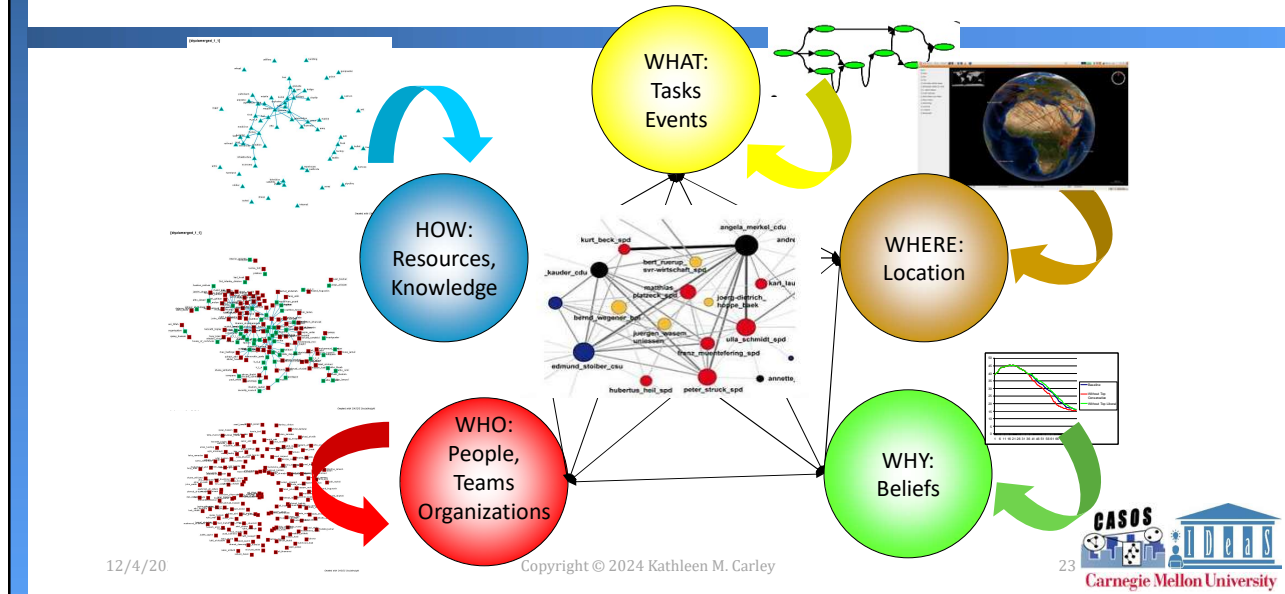
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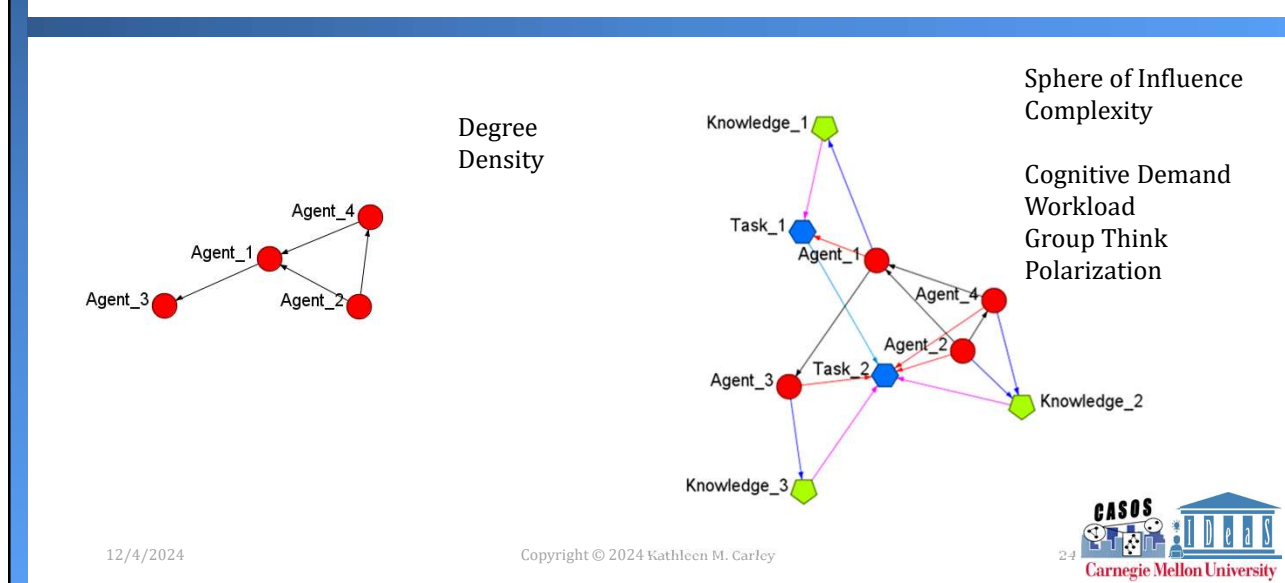
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# Networks form a Meta-Network

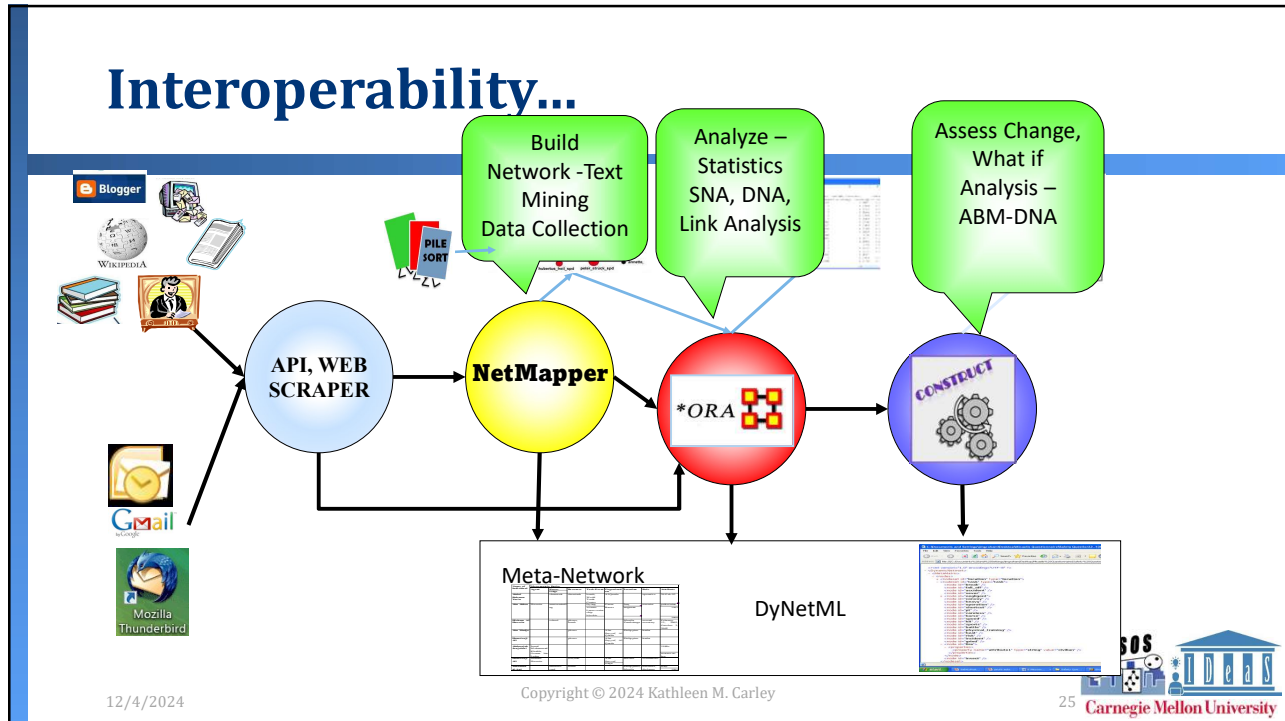


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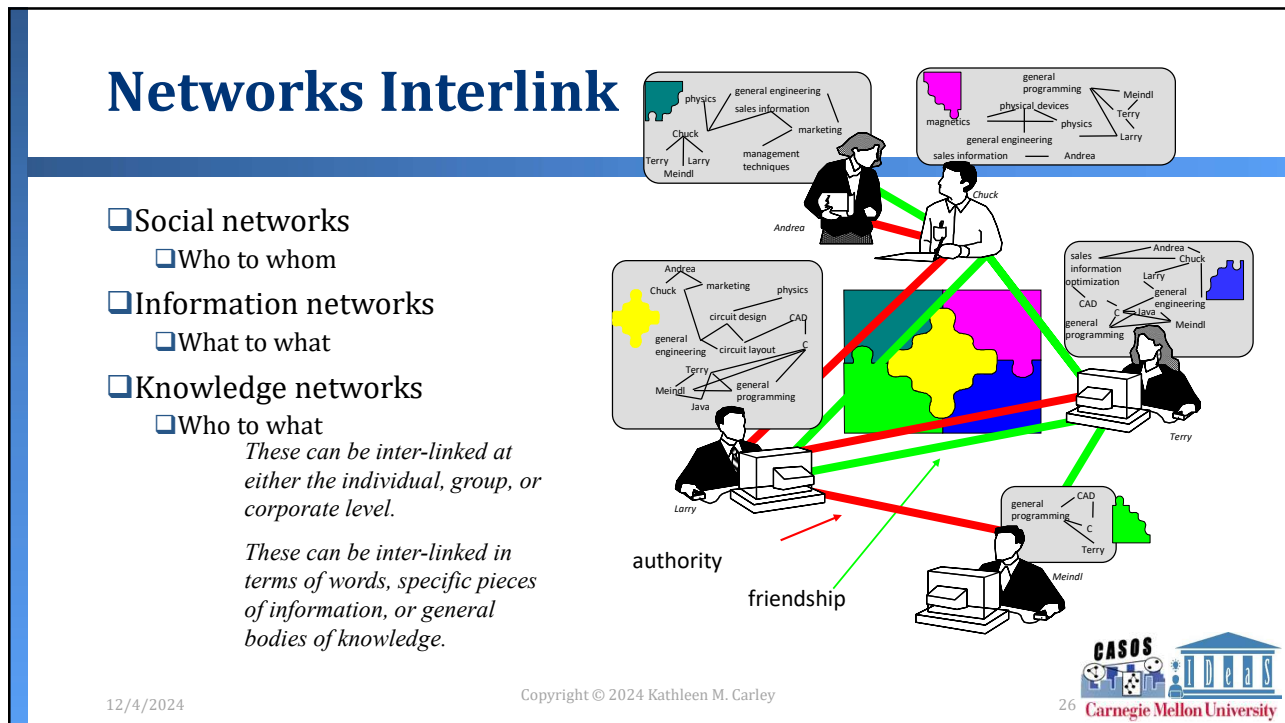
# One Mode – High Dimensional



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## Duality of Nodes and Attributes

- ❑ Imagine twitter data
  - ❑ Who sends tweet mentioning whom using what hashtag
  - ❑ Part of the tweet meta-network
    - ❑ Tweeter x Tweeter network (traditional social network)
    - ❑ Tweeter x Hashtag network (bi-partite network)
    - ❑ Hashtag x Hashtag network (co-use)
- ❑ Hashtags can be treated as nodes of type “knowledge”
- ❑ Hashtags can be treated as attributes of tweeter nodes

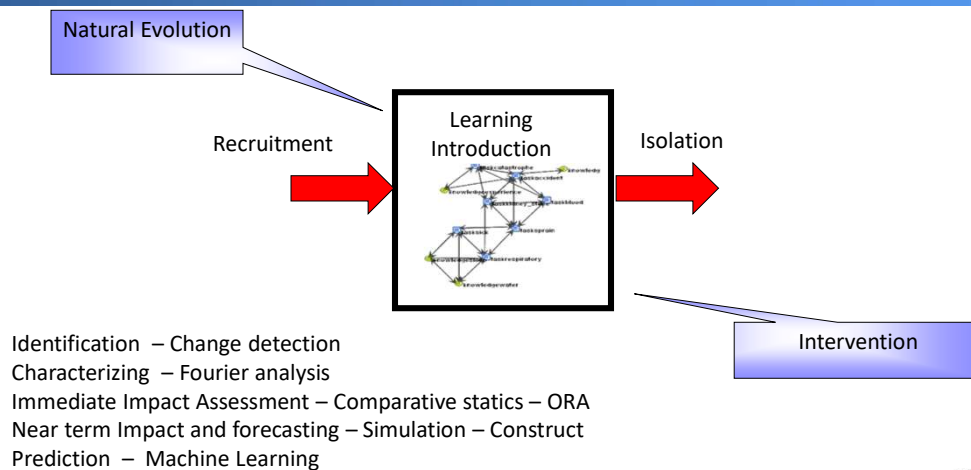
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## Change in Networks



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# Information Diffusion and Influence in Networks

## Echo chamber

- creates feeling of group support
- within emotions escalate

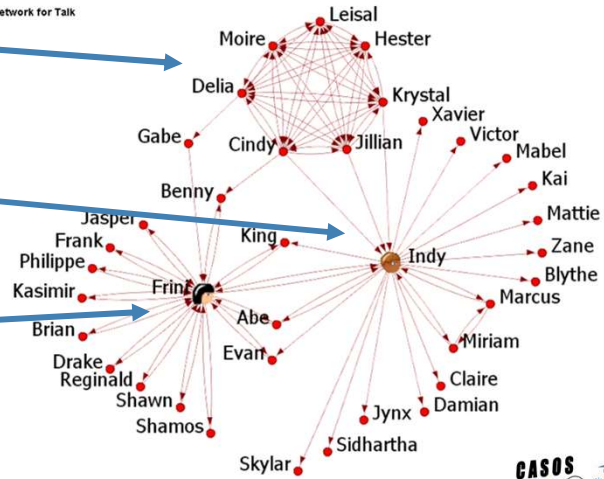
## Superspreader

- accepted as credible
- reaches large community

## Superfriend

- bridges communities
- knows how to engage community

Sample Network for Talk



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WHO

- Influencers – e.g. superspreaders, superfriends, newsagencies
- Bots, Trolls, Cyborgs



## BEND Framework

Did What

- BEND maneuvers
- Shape narrative – engage, explain, excite, enhance, dismiss, distort, dismay, distract
- Shape community – back, build, bridge, boost, negate, neutralize, narrow, neglect

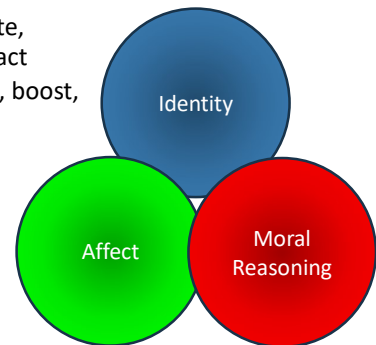
To Whom

- Community
- Individual

AI + Network Science

Impact

- Reach
- Echo-chamberness
- Polarization
- Hysteria
- ...



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## Assessing Who is conducting a maneuver

Three Methods:

- Machine learning
- Listings
- Network science indicators

Categories of actors conducting maneuvers

- Bots
- Cyborgs
- Trolls
- News agencies
- Government actors
- Super-spreaders
- Super-friends
- Other influentials

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## BEND: Narrative vs. Community Maneuvers

### Narrative Maneuvers:

Impact what is being said and how it is being said

### Community Maneuvers:

Alter who is connected to whom, the strength of those connections, and so alters who is influential and what groups exist

Emotional Messaging	Develop Narrative	Counter Narrative	Individual Centric	Make Groups	Unmake Groups
Excite	Explain	Distort	Back	Build	Neutralize
Dismay	Engage	Dismiss	Negate	Bridge	Narrow
	Enhance	Distract		Boost	Neglect

Each is measurable using high dimensional network metrics

Most are difficult for analysts to spot without computer support

ORA-PRO, Net Mapper & Bot Huntresses support BEND

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## BEND Maneuvers & Effects

- ❑ Maneuvers occur at message or platform level
- ❑ Short term effects can occur within 1-2 days
- ❑ Difficult for untrained people to identify
- ❑ Correct identification takes months of training
- ❑ Minimally trained people who use BEND metrics in ORA do as well or better than experts
- ❑ Metrics employ AI and network science
- ❑ Current metrics handle text, emoticons and emoji –and operate in over 40 languages

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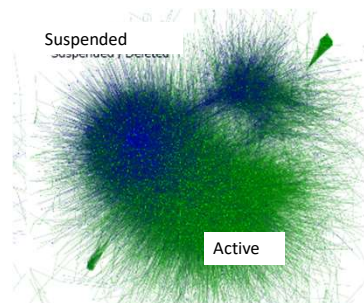


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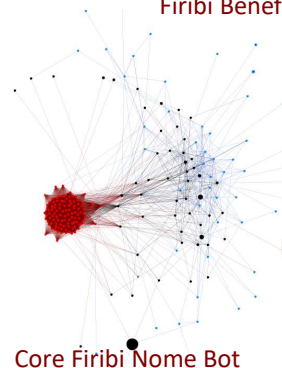
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## High Dimensional Social Influence: Bots Can Manipulate Topic-Groups

Syria Focused Extremist  
Topic Group  
“Dense Community”



Firibi Benefactor



App Sign Up, solicits  
donations for children of  
Syria

Firibi Follower



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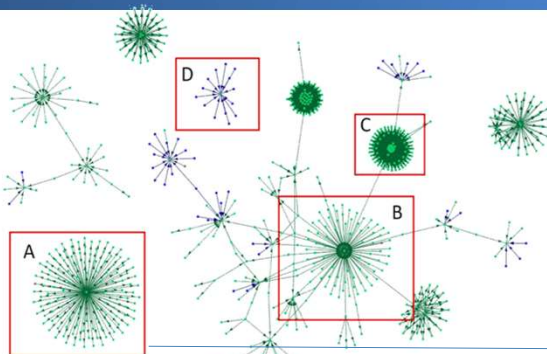
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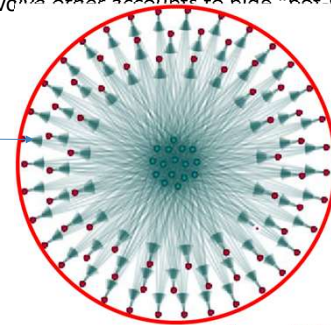
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# Chinese Covert Activity Network 2023



- ❑ Network 93% isolates
- ❑ 97% of agents appear to be bots
- ❑ Four distinct operations
- A. Source Bots: amplified by other bots
- B. OVERT amplifier: retweet isolated repeater bots
- C. Periphery amplifier: round-robin
- D. Covert Amplifier: will involve other accounts to hide "bot-iness"

- 1) Original Tweet Generation by batch of center nodes
- 2) Randomized Retweeting by Periphery Nodes
- 3) Amplification Iteration: every Periphery node will retweet each original tweet
- 4) Repeat with new batch of center nodes



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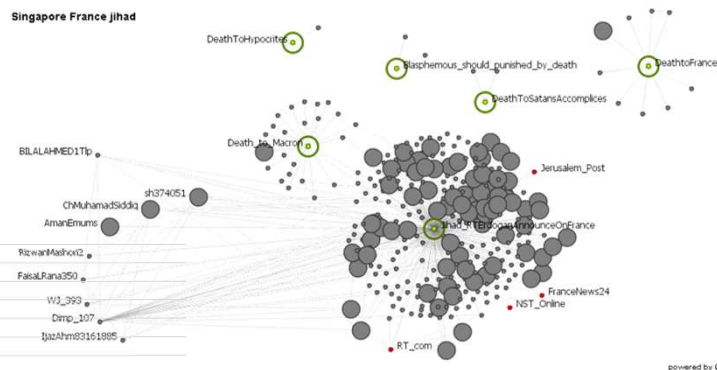
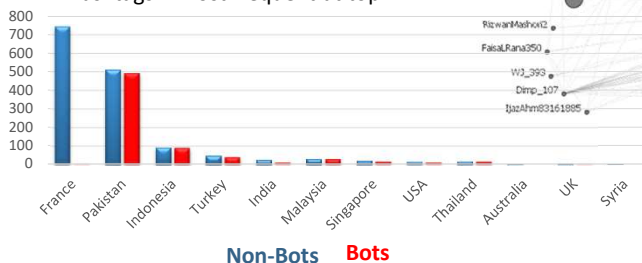


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# Users Tweeting Jihad

- Green circled nodes are hashtags related to Jihad
- All others are users
- Red users are news agencies
- Large nodes are bots
- Users on left from top to bottom are top 9 users who use Jihad hashtags – most frequent at top



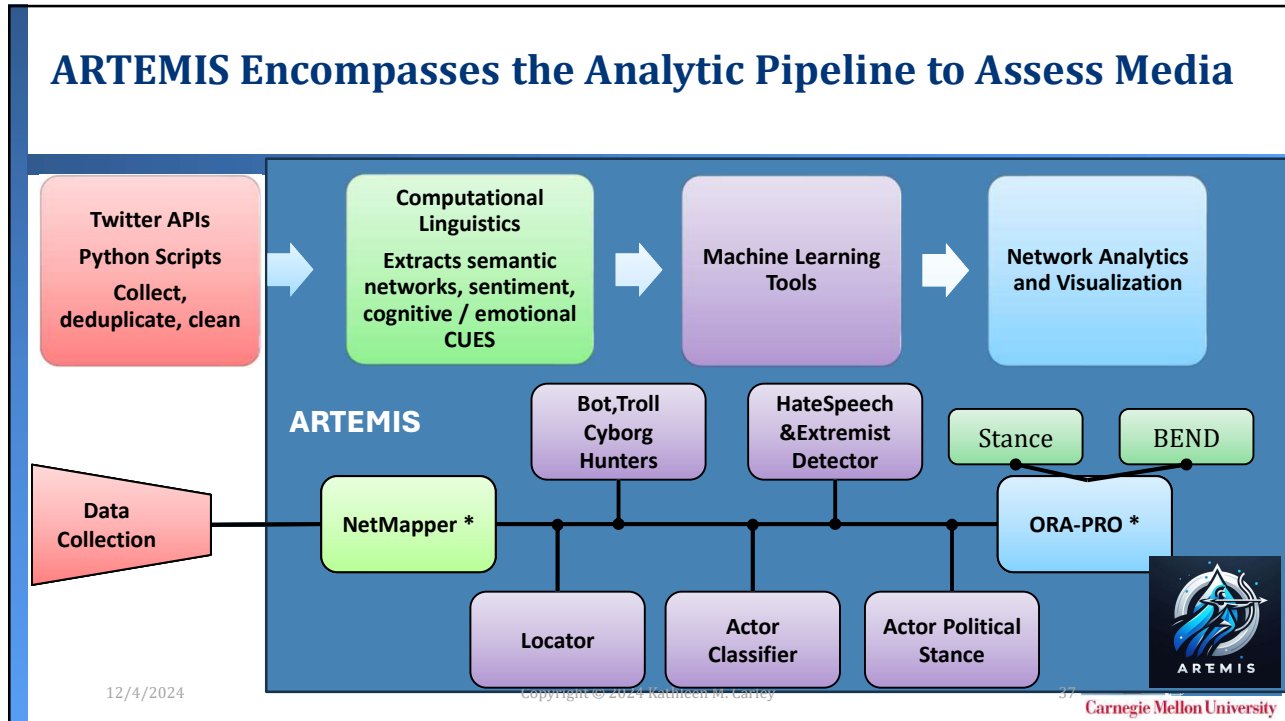
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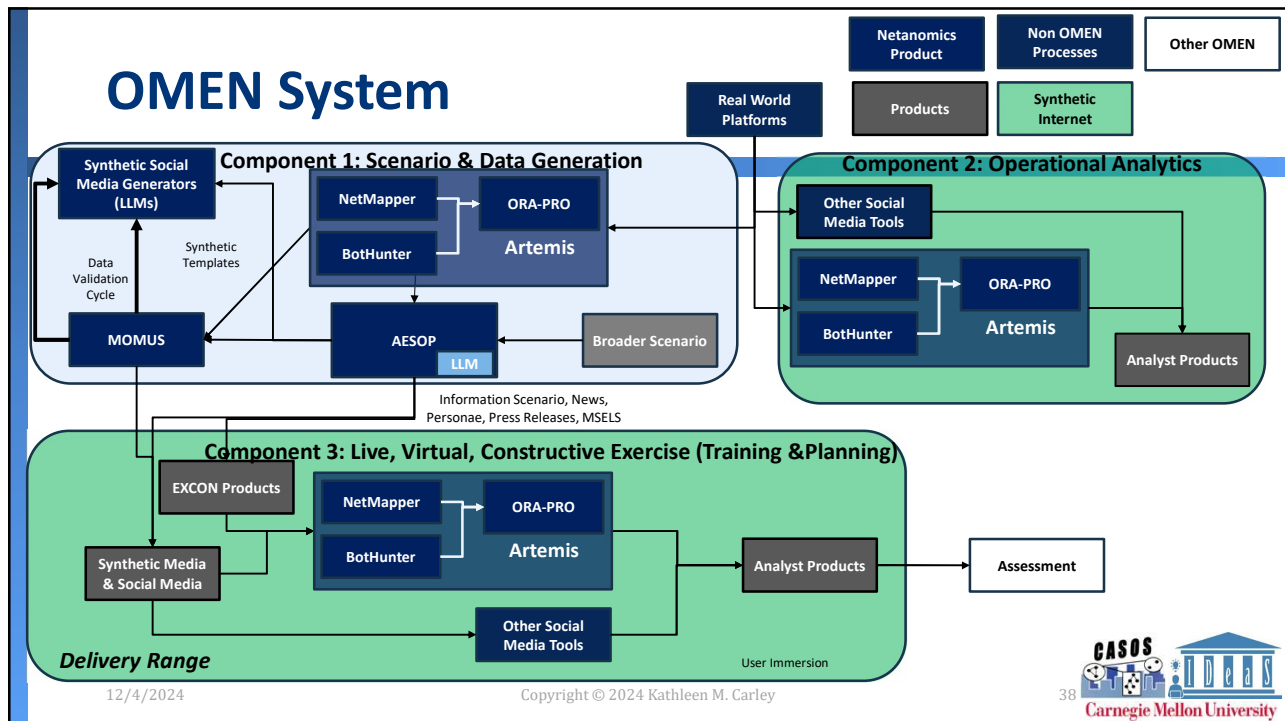
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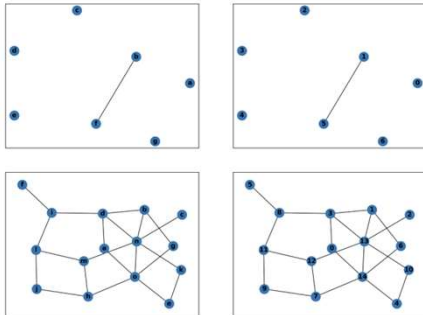
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# Counting – Assess degree

- Identify maximum degree
- Identify nodes with maximum degree



**FAIL**

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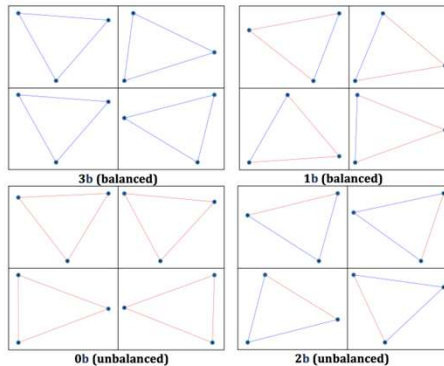


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# Triadic balance - Assess Balance

- Identify balanced triads

**Mediocre**



		Accuracy						
		3b	1b	b0	2b	balanced	unbalanced	overall
GPT4	No Definitions	0.70	0.50	0.80	0.37	0.55	0.46	0.51
	Definitions	1	0.20	0.90	0.47	0.40	0.58	0.49
LLaVa	No Definitions	0.10	0.23	0.80	0.73	0.20	0.75	0.48
	Definitions	0	0	1	1	0	1	0.50

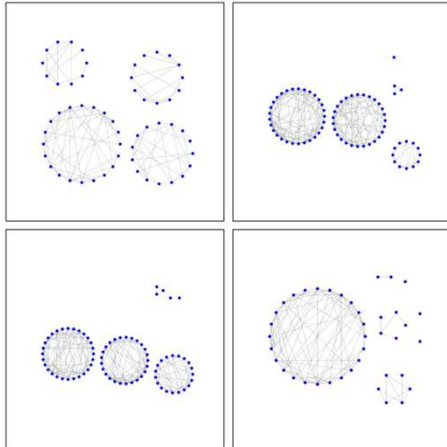
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## Cluster Recognition – Assess components



- How many components
- How many isolates

		Components			Isolates		
		Accuracy	MAE	MSE	Accuracy	MAE	MSE
GPT4	No Definitions	<b>0.39</b>	<b>1.25</b>	<b>3.41</b>	<b>0.67</b>	<b>0.51</b>	<b>0.99</b>
	Definitions	0.37	1.45	4.97	0.64	0.58	1.3
LLaVa	No Definitions	0.03	59.79	23297.95	0.08	32.43	20652.51
	Definitions	0.05	2.81	10.57	0.17	1.27	2.23

**FAIL**

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## FYI: Annual Summer Institute

- Purpose – education and community building in the CSS and COS areas
- Date – June 2024
- Location – CMU
- Eligibility – students, faculty, and people from industry from any where in the world
- Limited number of Scholarships available for minority and women - U.S. nationals, non CMU
- CMU – students, reduced rate

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## FYI: Another Network Class

Dynamic Network Analysis (Spring 2024)

- Course 17-801 (PhD), 17-685 (undergrad or masters), 19-640 (undergrad or masters)
  - Hybrid
  - Project based
- Course provides
- Interdisciplinary perspective
  - Considers social networks, dynamic networks, high-dimensional networks, geo-spatial networks
  - A variety of application areas are covered – including health, terrorism, and social media

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## For More Information

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- IDeaS website - <https://www.cmu.edu/ideas-social-cybersecurity/>
- CASOS website - <http://www.casos.cs.cmu.edu/>
- Social Cybersecurity Working Group - <http://social-cybersecurity.org>
- Facebook: [@IDeasCMU](#) @CMU\_CASOS
- Twitter: [@IDeaSCMU](#) @CMU\_CASOS
- YouTube: [IDeaS Center](#) @CMU\_CASOS
- Email-Distro Lists

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